

CERTIFICATE

Management system as per
ISO/IEC 20000-1 : 2011

In accordance with TÜV NORD CERT procedures, it is hereby certified that



KERNEL GROUP DOOEL
Ul. Atinska br. 4
1000 Skopje
R. Macedonia

applies a management system in line with the above standard for the following scope

The Service Management System of KERNEL Makedonija DOOEL supporting the provision of internal/external IT&C services in accordance with the Services catalogue for all clients.

Certificate Registration No. 44 736 160764
Audit Report No. 3522 3652

Valid from 2016-09-08
Valid until 2019-09-07
Initial certification 2016



Certification Body
at TÜV NORD CERT GmbH

Essen, 2018-09-05

This certification was conducted in accordance with the TÜV NORD CERT auditing and certification procedures and is subject to regular surveillance audits.

TÜV NORD CERT GmbH

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